

# MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight

Audits and Inspections Unit



**Computer Aided Dispatch (CAD) and Alpha Paging**

3rd Quarter 2024 Inspection

Inspection# BI2024-0139

The Audits and Inspections Unit (AIU) of the Bureau of Internal Oversight (BIO) will conduct inspections of the Computer Aided Dispatch (CAD) and Alpha Paging Systems on a quarterly basis. The purpose of this inspection is to ensure compliance with Office policies and to promote proper supervision. To achieve this, inspectors will select for review the CAD/Alpha Paging entries for 5 randomly selected days for the month for quarter being inspected. To ensure consistent inspections, the *CAD/Alpha Paging Inspection Matrix* developed by the AIU will be utilized.

### Compliance Objectives:

During the third quarter for 2024, a random sample of 15 days per quarter (which equates to a total of 5 samples per month for each of the three months) will be reviewed. A random sample was generated using the research randomizing program [www.Randomizer.org](http://www.Randomizer.org). The CAD messages transmitted during the selected inspection dates were retrieved and viewed directly from the CAD database. The Alpha Paging messages transmitted during the selected inspection dates were provided to the AIU by the MCSO Technology Bureau in an Excel spreadsheet. The Alpha Paging messages obtained from MCSO Technology Bureau were reviewed in their entirety. The CAD and Alpha Paging messages transmitted during the selected sample dates were uniformly inspected utilizing the *CAD/Alpha Paging Inspection Matrix*.

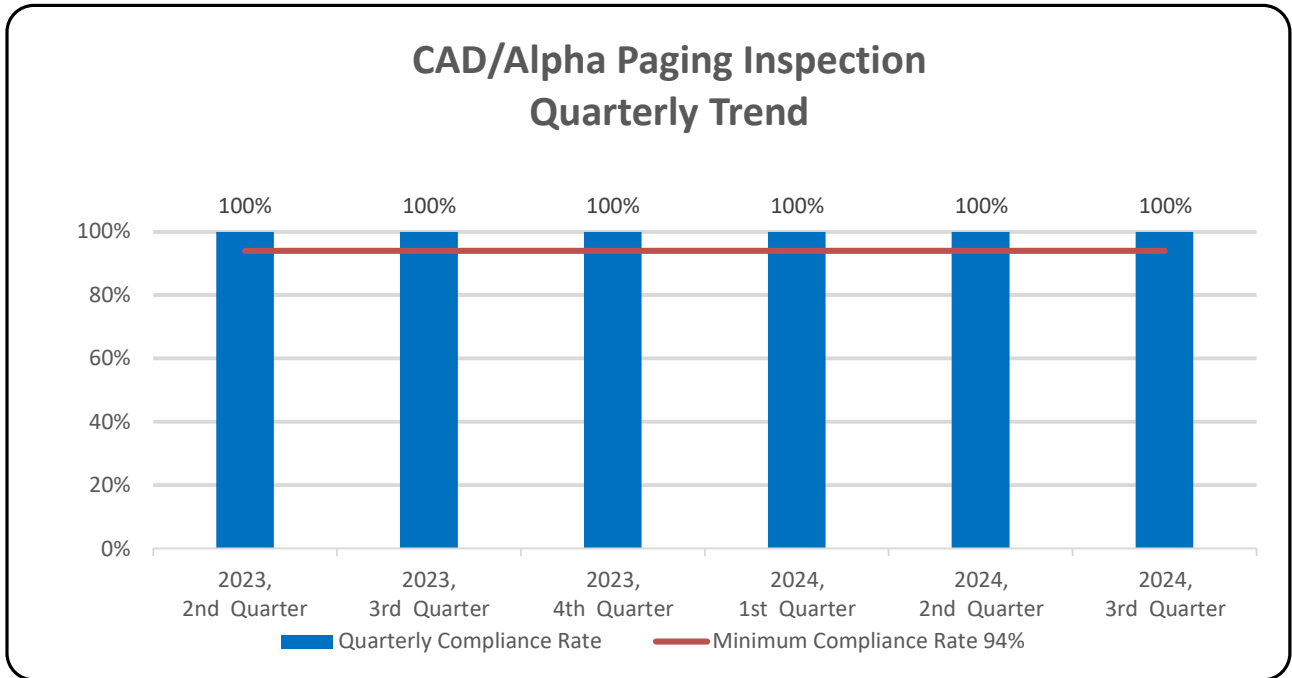
### Criteria:

- MCSO Policy GM-1, *Electronic Communication, Data and Voicemail*
- MCSO Policy CP-2, *Code of Conduct*
- MCSO Policy CP-3, *Workplace Professionalism: Discrimination and Harassment*
- MCSO Policy CP-8, *Preventing Racial and Other Biased-Based Profiling*

### Conditions:

Collectively there were a total of **6,116** CAD and Alpha Paging messaging entries (6,099 CAD and 17 Alpha Paging) sampled which were transmitted by MCSO personnel during the selected dates available for inspection.

The inspection found that **6,116** or **100%** of the inspected CAD and Alpha Paging messaging entries were in compliance with Office Policies GM-1 *Electronic Communications, Data and Voice Mail*, CP-2 *Code of Conduct*; CP-3, *Workplace Professionalism: Discrimination and Harassment*; and CP-8, *Preventing Racial and Other Biased-Based Profiling*.



**Action Required:**

With the resulting 100% compliance for Inspection BI2024-0139, no BIO Action Forms are required.

**Notes:**

All supporting documentation (working papers) is included in the inspection file number BI2024-0139 and contained within IA Pro.

Date Inspection Started: July 01, 2024  
 Date Completed: October 02, 2024  
 Timeframe Inspected: Third Quarter 2024  
 Assigned Inspector(s): Sr. Internal Auditor Specialized M. De La Cruz B4608

I have reviewed this inspection report.

*Lt Andrew Rankin S1839*

10/07/2024

Lieutenant A. Rankin S1839  
 Commander, Audits & Inspections Unit  
 Bureau of Internal Oversight

Date